

## !! URGENT!!

Date: 29 September 2025

Subject: San Jose, Costa Rica

Juan Santamaria Intl (MROC)

Cycle 2509 and 2510

Parking Stand C1 aircraft restriction incorrect.

Jeppesen Airport Moving Map and A816 formatted data for cycle 2509, effective 04 September 2025, and for cycle 2510, effective 02 October 2025 contain incorrect data for Juan Santamaria Intl; San Jose, Costa Rica (MROC).

The aircraft restriction for Parking Stand C1 is incorrect. The maximum permitted aircraft type is the Boeing 747-400 (Code E).

## WE STRONGLY URGE YOU TO MAKE THIS INFORMATION AVAILABLE TO APPROPRIATE CREW MEMBERS OR CUSTOMERS IMMEDIATELY!

Revised data will appear in Jeppesen Airport Moving Map and A816 formatted data for cycle 2511, effective 30 October 2025. Until then this Alert will be posted on the Jeppesen Web site: Notices and Alerts. Please refer to the local NOTAMs for valid information.

If you have questions concerning this Airport Moving Map Alert, please contact Jeppesen Technical Support at:

Support Portal: digitalsuccess.jeppesen.com

Airport Moving Map Alerts are published to advise users of significant issues in Jeppesen Airport Moving Map and A816 data which may affect aircraft ground operations. These Alerts are distributed to affected Airport Moving Map users. Different avionics equipment and computer systems use and display Airport Moving Map and data derived from A816 differently. End Airport Moving Map and A816 data users should consult with their Service Provider for definitive information on whether their system is affected by this Alert.